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Subject: Re: dongle licence problems

Posted by [seanr](#) on Tue, 20 Oct 1998 07:00:00 GMT

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In article <70a37i\$6ca\$1@info.abdn.ac.uk>,

"Martin Downing" <m.downing@andn.ac.uk> wrote:

- > ...I have tried reinstalling 3 times, when I
- > enter the licence information I am told that it is incorrect.
- > I 've triple-checked the info i am entering. Could this be the hasp dongle
- > not responding, and is there any way of checking it?

I did have a problem the first time installing IDL and entering the liscence information as well. Talking to IDL, they sent me a HASP32 update program. Running it and then trying again fixed my problem. You might ask for a copy of this update. Also, finally, if this is on WinNT, make sure you are running with administrative privileges. I hope this helps.

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Sean P. Rumelhart   Positive Systems, Inc.  
seanr@possys.com   250 Second St. East  
PH: 406.862.7745   Whitefish MT 59937  
FAX: 406.862.7759   www.possys.com  
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