
Subject: Re: dongle licence problems

Posted by [Martin Downing](#) on Tue, 20 Oct 1998 07:00:00 GMT

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Justin Ashmall wrote in message <70fci7\$49p\$1@jura.cc.ic.ac.uk>...

> It's probably too late now but I had a similar problem under IDL 5.1

Windows

> NT4. It seems that if the information is entered incorrectly once, or the

> dongle is not in place, then even if the error is corrected IDL will

continue

> to report an error until IDL and the computer is restarted.

> I also had/have a conflict between my old QMS-810 (PS) laser printer and
the

> dongle. If the printer is plugged in but not turned on then I can only run
in

> demo mode, consequently I have to have the printer powered up whenever I
want

> to use IDL.

> One final dongle moan (whilst I'm on the subject) - if the dongle stops

> working (pulled out by accident, printer turned off, etc.) IDL gives me a

> "seven minutes to save work" warning and the application title changes to

> "demo mode". If I correct the problem the "demo mode" text disappears but 7

> mins later IDL terminates.

> And I can't push my computer right back against the wall either.

>

> Justin

>

I have since also found that the problem is dependant on the devices plugged
through the parrallel port. Currently I can run the licence with a Zip drive
connected, but not with a printer or scanner.

Not so bothered about the scanner but disconnecting the printer is a pain.

I was told by floating point systems that the dongle was not designed to
cope with multiple connected devices. If everyone else can get their devices
working harmoniously (lomega, Logitech and Epson in my case) I recon the
onus is on RSI to make the dongle compatible.

thanks for the 7 minute warning warning!

Martin
