Subject: dongle licence problems

Posted by Martin Downing on Sat, 17 Oct 1998 07:00:00 GMT

Hi there,

If anyone out there has a clue on this I'd be grateful for some help. (Being the weekend our UK support line is dead.)

I have a desktop copy of 5.1.1 which uses a HASP dongle to validate the licence. I had IDL installed in "compact" mode for a few daays and all was well. I have since uninstalled IDL and reinstalled it in larger mode now that I have more diskspace. However now, and I have tried reinstalling 3 times, when I
enter the licence information I am told that it is incorrect.
I 've triple-checked the info i am entering. Could this be the hasp dongle not responding, and is there any way of checking it?

Any help appreciated

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