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Subject: Re: Documentation

Posted by [Pavel Romashkin](#) on Thu, 15 Apr 1999 07:00:00 GMT

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"Richard G. French" wrote:

- > What helpful suggestions can we give RSI about its documentation?
- > Here is my list:

Hi,

Have you recently checked RSInc's web site? They are in need of people to accomplish things like it, and with not enough people they can't go through existing documentaiton and revamp it. I almost quit reporting documentation bugs to them - they keep including them in future documentation, to be published in their new releases (they like it, too, if you report glitches fully and provide the right way to write the documentation; I wonder if they just copy-paste bug reports in their manuals?). Documentation in my opinion is the hardest part to create properly. I think we should pinpoint the problems (and possibly provide solutions, because for us it is nothing - once you located a bug, you most likely worked around to fix it) to RSInc, because they are unable to implement full-scale changes based on our wish lists.

Thank you,

Pavel

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