Subject: Re: Problem with the HELP window on UNIX.
Posted by David Foster on Thu, 22 Apr 1999 07:00:00 GMT

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Andry William Ratsimandresy wrote:
>
> Hi there,
> I am having a problem with the HELP window on UNIX.
> I installed IDL 5.2 on 2 Sun running Solaris 2.6 and my
> problem is that the Help window from IDL gives on both computer a
> problem, it just fires me from the X-window.
> I would ask somebody running IDL on SPARC Solaris 2.6 to do the
> following and tell me if the problem is on my computer or my
> intallation.
>
> Run IDL
> ? (to get the help window)
> click on "contents"
> click on "index"
> Type "device"
> Choose "DEVICE procedure"
> on the small window, choose "Table of IDL devices"
> once you have that help in the window, go to the top and click on
> "Keywords Accepted by the IDL Device"
> Choose ENCAPSULATED or (PS) next to ENCAPSULATED.
>
> On 2 of the computers (different installation) I have access, after this
> last choice, it just got me out of X-window and prompt me to the Login
> one.
>
> Has anybody had similar problem?
>
> Thanks for your help.
>
> Regards,

Andry -

I followed these steps with no problems, both on IDL 5.1 (Solaris 2.6)
and on IDL 5.2 (Solaris 2.7). It may be the combination of Solaris 2.6
and IDL 5.2.

I would suggest installing the latest Recommended Patch cluster from
Sun, as this looks like an X windows bug:

 http://sunsolve.sun.com/pub-cgi/patchclusters.pl

Good luck!

Dave
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