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Subject: Re: Experimental FAQ relocation (PROXY solution)

Posted by [mgs](#) on Fri, 07 May 1999 07:00:00 GMT

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In article <7gu08g\$fq3\$1@nnrp1.deja.com>, rmlongfield@my-dejanews.com wrote:

> In article <mgs-0405991218180001@teton.ivsoftware.com>,  
> mgs@ivsoftware.com (Mike Schienle) wrote:  
>> Hi all -  
>>  
>> Due to the problems a few people have had with proxies that don't allow  
...  
>  
> Hi Mike,  
> This works!

Great. Everyone that had problems before has contacted me to say it's working OK, now.

> I now have trouble getting information. The "Find all records"  
> button works ok. However, when I click on a category and a question (I am not  
> sure of the format the question should have, keyword? sentence?), nothing is  
> found. I tried various keywords (General category, question about: plot) but  
> still nothing was found. Am I doing this wrong?

I suspect you have the "And" button selected in the "When Searching" section. Try selecting the "Or" button, instead. 20 records match when the General category is selected and the word "plot" is entered on the Question line, with "Or" selected in When Searching.

Keywords are expected in the text entry fields. Every word in the Question and Answer sections is indexed, so you can put any keyword you'd like in the text entry sections. You can leave any of the sections blank as a "Select All" meaning. In other words, "No Selection" under Categories means you don't want to narrow down the results. No text on the Question and Answer text entry lines also means you don't want to narrow down the results. If you just select "I/O" from the Categories for instance, and leave the Question [and Answer] areas empty, you'll get all five records in the I/O section listed. If you just enter the keyword "plot" on the Question line, with Categories set to "No Selection", you'll get two results back that have the word "plot" in the question. Entering "plot" in the Answers section only, gives you 10 results.

> Otherwise, the look of the FAQ is nice.

Thanks. Please let me know if I can help clear this up any better.

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