
Subject: FAQ surprise

Posted by [mgs](#) on Mon, 17 May 1999 07:00:00 GMT

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Hi all -

I've had a couple complaints about the FAQ that I was having trouble understanding. The lights came on this morning and I think I discovered the source of the complaints. From the Mac platform, entering <<http://www.ivsoftware.com:8000/FAQ/>> takes you to <<http://www.ivsoftware.com:8000/FAQ/default.htm>> which is what I expected everyone to see. From Internet Explorer 5.0 from Windows it takes you to something I've never seen before. And, Boy is that a mess! Please enter this URL for viewing the FAQ: <<http://www.ivsoftware.com:8000/FAQ/default.htm>>, and let me know how things go.

I'll make the necessary changes on this end momentarily to make sure everyone is seeing the same thing regardless of OS Platform. Alternatively, you can all just upgrade to a Mac :-). There's nothing like starting your week off with a cheap shot. I feel better, already.

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