
Subject: suggestions for grabbing license from home
Posted by [dmarshall](#) on Mon, 06 Mar 2000 08:00:00 GMT
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Hello all.

I'm hoping to get some troubleshooting suggestions.

At work I can run IDL 5.2 from my office remotely via a floating license.

My machine has WIN98 and the server has WIN NT. Things work fine, if someone is using the license when I try it tells me such else it fires up properly otherwise.

I have the same license file at home and cannot get the license.

I have the license file in the proper directory, I have tried hard-coding the address in (as the error message suggests).

When I try from home, the demo mode starts and the error message is something like "cannot find SERVERNAME in database, try using the address as 123.456.789.123 in license file" error number is -14,7

I can ping the server from home successfully, I see the modem send/receive bytes when I try. I am using WIN98 and a private ISP.

Others have grabbed the license from home and I'm wondering if anyone has words of advice for me.

Dave.
