Subject: Re: suggestions for grabbing license from home
Posted by dmarshall on Tue, 07 Mar 2000 08:00:00 GMT

View Forum Message <> Reply to Message

Replying to my own question from yesterday.

I have successfully grabbed the license now.

I had to go in and change the DNS of my home Windows machine to a DNS at the university. My private ISP DNS was not recognizing the name (or the hardcoded IP address !?) of the license server at the university.

I can now work with arrays larger than 256x256 AND save them. Woo-hoo.

Dave.

In article <Fr09Dx.6Cz.A.ebony@news.trentu.ca>, dmarshall@ivory.trentu.ca writes:
> Hello all.
> I'm hoping to get some troubleshooting suggestions.
> At work I can run IDL 5.2 from my office remotely via a floating license.
> My machine has WIN98 and the server has WIN NT. Things work fine, if
> someone is using the license when I try it tells me such else it fires up
> properly otherwise.
>
> I have the same license file at home and cannot get the license.
> I have the license file in the proper directory, I have tried hard-coding
> the address in (as the error message suggests).
> When I try from home, the demo mode starts and the error message is
> something like "cannot find SERVERNAME in database, try using the address
> as 123.456.789.123 in license file" error number is -14,7
>
> I can ping the server from home successfully, I see the modem send/receive
> bytes when I try. I am using WIN98 and a private ISP.
> Others have grabbed the license from home and I'm
> wondering if anyone has words of advice for me.
>
> Dave.