
Subject: Re: IDL,WAVE and MATLAB
Posted by [landers](#) on Thu, 21 Apr 1994 20:25:34 GMT
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Daniel Kropveld writes:

[...]

|>

|> I now understand why representatives of IDL and WAVE do not reply on the list.

|> I regret it very much though.

I don't know. I have mixed feelings. I wish VNI and RSI would get more active, but there's a fine line between responding honestly to queries, and advertising.

There would be a strong temptation (especailly since the group is shared) to promote their products and bash the other guy's.

I wouldn't mind seeing informative posts, like version/upgrade/new product announcements - if it were done in a low-key, tasteful manner.

Also, there are occasionally questions here that really beg for a vendor response.

I don't know about the rest of you, but I have gotten very good response and service from VNI's support team (support@boulder.vni.com). I'm sure RSI is as good. So I look to them for my technical/product questions, bug reports, etc., and look to this group for discussion about usage, tips, techniques, etc.

|> May I suggest to spilt this group up into a IDL part and a WAVE part,

|> or has this been discussed before?

I wonder if there's enough volume to support this, especially for WAVE.

I'd rather people just be a bit more explicit about which product they're using (when it matters), and leave things like this.

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These opinions are my own, but you may borrow them.

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