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Subject: Kodak & RSI FAQ

Posted by [Harold Cline](#) on Tue, 03 Oct 2000 07:00:00 GMT

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## A Guide to the Most Frequently Asked Questions Regarding the Acquisition of Research Systems by Kodak

Posted by Harold Cline, IDL Product Manager, Research Systems, Inc.

Thank you very much to all of our customers who have expressed their concerns and opinions over the last week. We would like to provide answers to your most frequently asked questions for the benefit of all our loyal customers. Your comments are appreciated because they indicate your continued interest in RSI and its products.

Q: Will the RSI staff be moving to Rochester, NY?

A: No, the entire staff, including technical support, development, sales and marketing will remain in Boulder, Co.

Q: What will David Stern's role be in the new organization?

A: David Stern's role will be that of Founder and Chief Technologist. He will continue to contribute to the future content of IDL and the rest of the RSI product line.

Q: I have an installed code base of over 10,000 lines of IDL code. Will I continue to get technical support and maintenance for my current IDL version?

A: RSI will continue to provide high quality technical support and maintenance for IDL and the entire product line.

Q: I just paid for an IDL 5.3 license. Will there be an IDL 5.4 and 6.0?

A: Yes. IDL5.4 is planned for release this month. There are already plans in place and work in progress for both an IDL5.5 and an IDL6.0. Information about release dates and content of these releases will be announced as their release dates approach.

Q: Will IDL's future technical development be directed entirely towards imaging and image processing?

A: It is our intent to continue to enhance IDL, not only in the area of image processing but in analysis, visualization and data formats. We have a very large customer base and we intend to

continue to listen and respond to the requirements of all of our customers.

Q: What about the other RSI products, such as ENVI, VIP and RiverTools?

A: Similar to IDL, it is RSI's plan to aggressively continue the development and enhancement of these and other RSI products. The enhancements will be driven based on the market demand and technology availability.

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