

---

Subject: Re: IDL 5.4 Stability - wot about the licensing?  
Posted by [Paul van Delst](#) on Tue, 12 Dec 2000 14:06:07 GMT  
[View Forum Message](#) <> [Reply to Message](#)

---

landsman@my-deja.com wrote:

>  
> Last month, Paul van Delst wrote:  
>  
>> One annoying thing I have noticed is that on my linux box I can now  
> only have one session  
>> of IDL running. Previously every other platform/OS on which I have  
> used IDL (that had a  
>> single user license) I could open as many IDL sessions as I wanted  
> (as the same user). But  
>> now I get the "Do you want to wait for a license?" message and then  
> into the 7-minute demo  
>  
> I've finally upgraded to V5.4 on Solaris 2.6 and I am finding the same  
> behaviour. Bernard Puc reported that this problem was known to RSI,  
> but has anything been done about it? If not, then I am hurrying back  
> to V5.3. Thanks,

I notified RSI of this behaviour and their tech support got back to me the same day. The fix was to switch to evaluation mode rather than license manager mode. I will have to give them a call in 180 days to renew the setup - unless they release 5.4.x with the fix before then. Either way, I can get done what I need to get done via multiple sessions if IDL.

The RSI Tech Support folks were very quick in their response - despite the "we are receiving more than the usual number of requests" email I got right after submitting mine. It took about 5 minutes of phone time to fix....about 3 of those was me asking what the problem was. At first I thought how could this not be discovered in a beta test - but beta versions are more than likely installed in eval mode (right?) so the problem wouldn't show up. This software development business shure can be tricky.

paulv

--

Paul van Delst            Ph: (301) 763-8000 x7274  
CIMSS @ NOAA/NCEP       Fax: (301) 763-8545  
Rm.207, 5200 Auth Rd.   Email: [pvandelst@ncep.noaa.gov](mailto:pvandelst@ncep.noaa.gov)  
Camp Springs MD 20746

---