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Subject: Re: bug in IDL's hanning() window-generating function  
Posted by [david\[2\]](#) on Fri, 03 Aug 2001 03:31:56 GMT  
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Scott Bennett writes:

- > They simply cheated my advisor and
- > refused to make good when confronted with the facts.

I don't know. Pretty strong words for what appears from the facts you present to be a misunderstanding to me. But I know from personal experience that educational institutions are extremely difficult to work with. The left hand never seems to know what the right hand is doing. The people in charge of purchasing the software never seem to have a clue who is using it. Hence, information like where the manuals are and what the terms of the deal are are forever being lost.

And the people at educational institutions can be difficult.

I'm still livid over a deal I did at a large university in Arizona. They wanted cheap software. I went to bat for them, stuck my neck WAY out to make it happen, and then found myself accused in this newsgroup of being a "software junkie", since I had clearly lowered the price to get them "hooked" on the software. Scheesh! After that experience I spent a couple of years saying to hell with educational institutions.

It goes both ways.

Cheers,

David

P.S. Let's just say having the manuals probably wouldn't have helped as much as you think. You would be better off with a good book. There are several now.

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