## Subject: RSI Platform Support Announcement Posted by Matthew Powell on Mon, 08 Oct 2001 23:23:07 GMT View Forum Message <> Reply to Message

October 8, 2001

Research Systems, Inc., (RSI), a wholly owned subsidiary of Kodak, today announced that it is discontinuing support for several platforms in order to focus on its core competency platforms, which have the greatest market share. The company stated that this was a difficult decision to reach and was only determined after much research and review. This decision was dictated in large part by the limited number of customers we have using our products on these platforms, as well as the current economic conditions that require all companies to make prudent business decisions. This change will be implemented following the releases of IDL 5.5, scheduled for release October 4, and ENVI 3.5, planned for October 22, of this year. These will be the last versions to support the following platforms:

Apple Macintosh Compaq Alpha Linux Compaq Alpha Tru64 Unix Sun Intel x86 Solaris

Although IDL 5.5 will support Mac OS 9, RSI will be unable to release support for Mac OS X. We had planned to completely rewrite IDL for Mac OS X, but after careful review of our Macintosh customer base, it has become clear that our software maintenance fees and predicted sales for Mac OS X would not cover the costs associated with this effort.

Customers using RSI products on one of these platforms can transfer their licenses to another supported platform at no additional cost if they are currently on maintenance. Technical support will continue to be provided to RSI customers for these platforms. Customers should contact their RSI sales representative for more information and for assistance in transferring their licenses.

RSI will continue to support the following platforms:

Sun Solaris Hewlett-Packard HP-UX IBM AIX sgi IRIX Windows 98, 2000, and NT Linux

Any questions regarding this policy change may be directed to RSI at info@rsinc.com.

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