Subject: Re: support (lack thereof) for Mac version of IDL5.5.1
Posted by John-David T. Smith on Tue, 11 Dec 2001 23:40:04 GMT

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Judy Karpen wrote:

>
> Hi,
>
> I recently upgraded to IDL version 5.5.1 for MacOS, and have found a few
> bugs. Some are just minor irritations (the missing final character when
> scrolling back through the command line, e.g.), but others, such as
> nonfunctioning command history saving from earlier sessions, are more
> aggravating. When I contacted RSI about this, I was told that they've
> laid off their only Mac programmer, so there is no way to fix these
> problems. The tech support person was quite sympathetic and as helpful
> as possible, but their best suggestion was to revert to IDL 5.4!
>
> Now, we Mac users are paying the same premium prices as everyone else to
> have tech support and an IDL license, so I feel quite ripped off. We can
> still get tech support about programming questions, but when their
> latest software doesn't work right we are stuck with it. Cute. My
> purpose in posting this is not just to whine, though, but to urge the
> other Mac users with IDL to complain loudly about any bugs you've found
> in v5.5; perhaps if we hand RSI a critical mass of complaints they will
> hire someone to fix these problems. Thanks for your help!

I do hate to quench a grassroots movement so early in its life cycle,
but you should know that v5.5 is the last Mac version being released:
this code is being end-of-lifed. Luckily, the MacOSX-as-Unix version of
IDL will be released sometime soon, no doubt providing a fresh supply of
new bugs to fuel civil unrest.

Good luck,

JD