Subject: license problem

Posted by Bruce Bowler on Thu, 20 Dec 2001 16:25:50 GMT

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I've got a frustrating (but undoubtedly obvious) license problem (and I've discovered a reason to like windows in the process :-)

I have a RedHat Linux box running RH 7.0 that is "up2date". Until yesterday, IDL has run fine. Yesterday, for the first time in 6 months I had to reboot the system.

Now the license manager won't start. I'm sure it's related to something I did in the last 6 months but I can't remember everything I've done since the last reboot (having to reboot windows daily, it's easier to remember all the changes since the last reboot :-)

Anyway, the start of the logfile looks like this...

```
8:35:27 (Imgrd) ------
8:35:27 (Imgrd) Please Note:
8:35:27 (Imgrd)
8:35:27 (Imgrd) This log is intended for debug purposes only.
8:35:27 (Imgrd) There are many details in licensing policies
8:35:27 (Imgrd) that are not reported in the information logged
8:35:27 (Imgrd) here, so if you use this log file for any kind
8:35:27 (Imgrd) of usage reporting you will generally produce
8:35:27 (Imgrd) incorrect results.
8:35:27 (lmgrd)
8:35:27 (Imgrd) ------
8:35:27 (lmgrd)
8:35:27 (lmgrd)
8:35:27 (Imgrd) Imgrd running as root:
8:35:27 (Imgrd) This is a potential security problem
8:35:27 (Imgrd) And is not recommended
8:35:27 (Imgrd) FLEXIm (v6.1g) started on xxx.xxx.xxx (linux) (12/20/2001)
8:35:27 (Imgrd) FLEXIm Copyright 1988-1999, Globetrotter Software, Inc.
8:35:27 (Imgrd) US Patents 5,390,297 and 5,671,412.
8:35:27 (Imgrd) World Wide Web: http://www.globetrotter.com
8:35:27 (Imgrd) License file(s): /usr/local/rsi/license/license.dat
8:35:27 (Imgrd) Imgrd tcp-port 1700
8:35:27 (Imgrd) Starting vendor daemons ...
8:35:27 (Imgrd) Started idl_Imgrd (internet tcp_port 1119 pid 1794)
/usr/local/rsi/idl 5.4/bin/idl Imgrd: /usr/local/rsi/idl 5.4/bin/bin.linux.x86/idl Imgrd: No such file or
directory
/usr/local/rsi/idl_5.4/bin/idl_lmgrd: /usr/local/rsi/idl_5.4/bin/bin.linux.x86/idl_lmgrd: No such file or
directory
8:35:27 (Imgrd) Vendor daemon died with status 1
8:35:27 (Imgrd) Since this is an unknown status, Imgrd will
8:35:27 (Imgrd) attempt to re-start the vendor daemon.
```

with the last several lines repeating about 10 times. 5.4 is the version of IDL that I'm currently

running and the file they say doesn't exist, does and it even has the correct permissions.

I've tried completly removing IDL and installing from scratch, with no change in results.

Any ideas (also submitted to RSI but no response yet)

Bruce