
Subject: Re: How to contact IDL ?

Posted by [David Fanning](#) on Thu, 20 Dec 2001 14:03:03 GMT

[View Forum Message](#) <> [Reply to Message](#)

trouble (the_cacc@hotmail.com) writes:

- > Someone sent me a different email address to try:
- > info@ResearchSystems.com. So I tried sending a message there.
- >
- > First time - no response.
- > Second time - no response.
- > Currently attempting a third time.
- >
- > I'm astounded that in three weeks I can't even get a single comment.
- > Compare this with Matlab, who I have also written to, who (i) have
- > loads of contact address and (ii) replied on the same day each time I
- > wrote.
- >
- > Anyone else have a similar story or is it *just me* ?

Uh, have you thought about changing your name?

What you have doesn't inspire retailers to get involved with you. :-)

Cheers,

David

--

David W. Fanning, Ph.D.

Fanning Software Consulting

Phone: 970-221-0438, E-mail: david@dfanning.com

Coyote's Guide to IDL Programming: <http://www.dfanning.com/>

Toll-Free IDL Book Orders: 1-888-461-0155
