
Subject: Re: Online Help ideas

Posted by [btupper](#) on Mon, 13 May 2002 13:27:39 GMT

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On Fri, 10 May 2002 14:30:11 -0600, "Pavel A. Romashkin"

<pavel_romashkin@hotmail.com> wrote:

> I am not sure making yet another wish list is something useful. We know
> as well how warmly our previous wish lists were met.
> How about we take the issue in our own hands?

Hi Pavel,

I don't agree with you; I believe that this is a useful and maybe effective maneuver. We have no control over the RSI products if we don't get involved in a constructive manner (excepting the power of the purse.) I think this **is** taking the issue into our own hands (ala 'Do not abandon the Mac OS') - and placing it squarely in the hands where it rightly belongs, in RSI hands. I wouldn't want to give up my copies of David's, Liam's or Ronn's books for the anything; but they don't and shouldn't replace a decent documentation/help system provided by the vendor.

It doesn't matter how slick software is if it is difficult to access, and access **always** comes down to documentation.

This party is pretty small so far so I hope it is allowable that I toss in another idea. I think there should be a simple was to determine when (in terms of release version) a particular feature was introduced or obseleted. (Quick: when was the built-in WATERSHED function introduced?)

Regards,

Ben
