
Subject: Re: Is PDF the only help option in 5.6?

Posted by [Paul Van Delst\[1\]](#) on Tue, 11 Feb 2003 16:47:07 GMT

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H C Pumphrey wrote:

>
> |> Eric Williams (radvelmanUSE_NET@netscape.net) writes:
> |>
> |> > I really dislike using Acrobat Reader to browse help in IDL now. Is
> |> > there an option to get the old hyperlinked help back(last version
> |> > before this I used was 5.3)?
>
> The change happened between 5.5 and 5.6
>
> |> > Everyone of my users has complained about this also.
>
> Yup. Most of ours also.
>
> ... and In article <MPG.18b2bf3adc860ca6989ad7@news.frii.com>,
> David Fanning <david@dfanning.com> writes:
>
> |> Oh, I think they will get used to it. Users are inherently
> |> conservative and loathe to change. Just be patient. A couple
> |> of months from now you won't hear any more about this.
>
> Just because people get used to something doesn't mean it is good.

Reminds me of a chinwag I had with a librarian friend of mine over the weekend. They use MS for all their computing needs and she said one of the ads for upgrading from Win2000/NT -> XP was a picture of the infamous "blue screen of death" with the (paraphrased) text "tired of seeing this? Upgrade to XP". Her response was "I'm tired of seeing this! Give me the damn XP upgrade for free!"

Like others have said, maybe RSI has adopted a MS strategy, as in "what're the user's gonna do, huh?".

Anyway....

paulv

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