
Subject: ANNOUNCING: PV-WAVE Listserver and WWW site

Posted by [support](#) on Mon, 20 Feb 1995 18:38:01 GMT

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The Technical Services section of the Visual Numerics, Inc.'s World Wide Web (WWW) home page has been completed, and we are now offering a new Mailing List service for our customers.

The current list of Electronic Support Services includes:

*****Visual Numerics World Wide Web (WWW) Home Page*****

<http://www.vni.com/>

Specific features of the Technical Support section in the home page include:

- Tips Searchable database

- Tech Notes

- Ftp site access

- Userlib Routines

- Information about PV-WAVE Training Classes and Consulting Services

- Worldwide Phone numbers and e-mail addresses for technical support

*****PV-WAVE Mailing List*****

The mailing list is an electronic forum where users can communicate via e-mail in order to discuss topics relating to PV-WAVE. Additionally, VNI employees will be able to post announcements and reply to user's questions. To subscribe please include:

subscribe pv-wave Your_Firstname Your_Lastname

in the body of a message addressed to listproc@boulder.vni.com

For more information on the mailing list (without having to subscribe) please include:

info pv-wave

in the body of a message addressed to listproc@boulder.vni.com

*****Anonymous ftp site*****

[ftp ftp.boulder.vni.com](ftp://ftp.boulder.vni.com)

The ftp site contains many useful resources, including: Early Adopter's Program (EAP) releases of software, PV-WAVE Tech Notes, Userlib Routines, and the Tips Searchable database.

*****E-mail service for Technical Support requests*****

(please include your license #)

North America	support@boulder.vni.com
United Kingdom	support@vniuk.co.uk
Germany	support@visual-numerics.de
France	softkey@vni-paris.fr

*****CompuServe forum*****

Additionally, support can be obtained via the Visual Numerics' section of the Windows Vendor Forum on CompuServe by typing GO PVWAVE at any ! prompt. It is monitored on a regular basis by Technical Support Engineers in the A Technical Services department.
