## Subject: ANNOUNCING: PV-WAVE Listserver and WWW site Posted by support on Mon, 20 Feb 1995 18:38:01 GMT

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The Technical Services section of the Visual Numerics, Inc.'s World Wide Web (WWW) home page has been completed, and we are now offering a new Mailing List service for our customers.

The current list of Electronic Support Services includes:

\*\*\*\*\*Visual Numerics World Wide Web (WWW) Home Page\*\*\*\*\*

http://www.vni.com/

Specific features of the Technical Support section in the home page include:

Tips Searchable database

**Tech Notes** 

Ftp site access

**Userlib Routines** 

Information about PV-WAVE Training Classes and Consulting Services Worldwide Phone numbers and e-mail addresses for technical support

\*\*\*\*\*PV-WAVE Mailing List\*\*\*\*

The mailing list is an electronic forum where users can communicate via e-mail in order to discuss topics relating to PV-WAVE. Additionally, VNI employees will be able to post announcements and reply to user's questions. To subscribe please include:

subscribe pv-wave Your Firstname Your Lastname

in the body of a message addressed to listproc@boulder.vni.com For more information on the mailing list (without having to subscribe) please include:

info pv-wave

in the body of a message addressed to listproc@boulder.vni.com

\*\*\*\*\*Anonymous ftp site\*\*\*\*\*

ftp ftp.boulder.vni.com

The ftp site contains many useful resources, including: Early Adopter's Program (EAP) releases of software, PV-WAVE Tech Notes, Userlib Routines, and the Tips Searchableatabase.

\*\*\*\*\*E-mail service for Technical Support requests\*\*\*\*\*

## (please include your license #)

North America support@boulder.vni.com United Kingdom support@vniuk.co.uk support@visual-numerics.de Germany

softkey@vni-paris.fr France

## \*\*\*\*\*CompuServe forum\*\*\*\*\*

Additionally, support can be obtained via the Visual Numerics' section of the Windows Vendor Forum on CompuServe by typing GO PVWAVE at any ! prompt. It is monitored on a regular basis by Technical Support Engineers in the A Technical Servicesepartment.