
Subject: Re: What's Happened to IDL Newsgroup?
Posted by [Haje Korth](#) on Tue, 20 Jan 2004 13:16:01 GMT
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Remember that everyone here in the NG is jsut a volunteer, while your someone@mathworks.com gets paid 8 hours a day fro helping you. My schedule is getting more and more busy and I find hardly time to read the NG. Also, should you not get an answer (happened to me too), it may well be that your question is so exotic that noone has dealt with your particular issue before.

Haje

"trouble" <the_cacc@hotmail.com> wrote in message
news:5f9f0a23.0401192021.456eac5e@posting.google.com...
> David Fanning <david@dfanning.com> wrote in message
news:<MPG.1a71a601ce477b379897a7@news.frii.com>...
>> Folks,
>>
>> What has happened to the IDL newsgroup!? Is it relevant anymore?
>> Has everyone moved to RSI's forum page?
>>
>
> I think IDL people need to read and respond to messages posted here.
> Compare with MATLAB, for example. When I've posted a genuine question
> in that ng, I've always had a response from someone@mathworks.com
> within a few hours plus the regular participants!!
>
> I emailed mathworks as well one time, there was no "What's your
> reference number, product code, etc." bull, they just answered my
> question! I've written to RSI a couple of times with specific
> questions (of a mathermatical nature) and the salesperson replying
> can't answer so offers to forward my message onto the 'engineers'...
> who I presume *do* exist somewhere, although they certainly keep quiet.
