Subject: Re: What's Happened to IDL Newsgroup? Posted by the_cacc on Tue, 20 Jan 2004 04:21:00 GMT

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David Fanning <david@dfanning.com> wrote in message news:<MPG.1a71a601ce477b379897a7@news.frii.com>...

> Folks,

>

- > What has happened to the IDL newsgroup!? Is it relevant anymore?
- > Has everyone moved to RSI's forum page?

>

I think IDL people need to read and respond to messages posted here. Compare with MATLAB, for example. When I've posted a genuine question in that ng, I've always had a response from someone@mathworks.com within a few hours plus the regular participants!!

I emailed mathworks as well one time, there was no "What's your reference number, product code, etc." bull, they just answered my question! I've written to RSI a couple of times with specific questions (of a mathermatical nature) and the salesperson replying can't answer so offers to forward my message onto the 'engineers'... who I presume *do* exist somwhere, although they certainly keep quiet.