Subject: Re: Student versions of IDL and PVWAVE Posted by bowman on Mon, 03 Apr 1995 07:00:00 GMT

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In article <3lpadi\$cb1@lace.Colorado.EDU>, afl@cdc.noaa.gov (Andy Loughe) wrote:

- > You have been around this newsgroup long enough to realize that
- > your REAL support is right here, and so is mine.

To be fair, RSI has helped me out several times. They have also failed to respond at all to an e-mail query at least once, and I think I have reported bugs (*with* good test cases) about as many times as I have gotten help.

If the economics of the situation make it impossible to provide support to every college student who buys a copy for \$200, I still think they could make money selling IDL with no support. (I'm in favor of that, though my previous note may have implied the opposite.) They can do a profit/loss calculation better than I can, however.

I know that I have at least one student who would be willing to buy IDL for his PC if he could afford it. I would like to have a copy on my PowerMac at home, but can't justify it at the price.

By way of comparison, I got Mathematica for \$100 (full product), which is a product of similar complexity, etc. (University site license).

Regards, Ken Bowman

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Dr. Kenneth P. Bowman Associate Professor Department of Meteorology Texas A&M University College Station, TX 77843-3150 409-862-4060 409-862-4132 fax bowman@csrp.tamu.edu PP-Glider