
Subject: Re: IDL crashes/hangs while reading images
Posted by [gkulkarn](#) on Wed, 07 Apr 2004 18:24:00 GMT
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Hello,

Paul has been right. IDL 5.5 seems to be unsupported on red hat 9.0. I emailed RSI. They tried to read image using 5.5 with RH 9.0, and they too got the segfault. They say that officially IDL is not supported on RH 9.0 until the version 6, but the version 5.6 works perfectly on RH 9.0. So I have upgraded IDL to 5.6 and it has been working great!

So folks, add another woe to you RH 9.0 'woe-list': 'IDL 5.5 and RH 9.0 do not go hand in hand!'.

Thanks to all those who replied!

Gauri.

Paul Van Delst <paul.vandelst@noaa.gov> wrote in message
news:<c4rpi8\$b01\$1@news.nems.noaa.gov>...

> Hello,
>
> Email a description of your problem to support@rsinc.com along with your
> license/installation number (found at the top of the license file) and other contact info.
>
> I recently experienced a problem where *any* invocation of an iTool crashed IDL. It took
> about a day or so of about three back and forth emails between me and one of the IDL
> support blokes and the problem was solved. The IDL suport engineering types are a good
> sort - very thorough in my experience.
>
> I consider the segfaulting of IDL the same as an "internal compiler error" in a compiler -
> there's a bug and the vendor needs to fix it. Unfortunately for your case, it may be that
> IDL 5.5 simply isn't supported (or supportable) under RH9. A potentially simple solution
> might be to upgrade to IDL 6.0 - but beware that you will then lose any useful (built-in)
> online help. Last time I checked (last week), the Search plug-in for Acrobat reader wasn't
> available for linux systems (and if anyone is aware of the contrary, please please let me
> know!)
>
> paulv
