## Subject: Re: Inconsistent errors when opening itools Posted by btt on Fri, 02 Jul 2004 12:54:09 GMT

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## BG wrote:

- > I am using X11. Is that what you mean by "using X11 windowing"? Do
- > you think I might need to check any display settings? If so, where??

Yes, that os what I mean. Sorry, I haven't the foggiest where you should check your settings. Have you sent this to RSI?

```
> Thanks for your reply
>
> Ben Tupper <br/>
btupper@bigelow.org> wrote in message
news:<2kfvmnF1sgapU1@uni-berlin.de>...
>> BG wrote:
>>
>>> I'm using X11 on a Mac OS X (OS 10.3.4), IDL 6.0
>>> If I type:
>>> IDL> iplot, indgen(20)
>>> sometimes I get this error:
>>>
>>> A system error was detected during tool creation.
>>> The value of this error was:
>>> Unable to create visualization of type IDLitVisNormDataSpace
>>> other times I get an almost blank itools window, with no axes, tick
>>> marks, or numbers. the only thing that shows up is a straight line,
>>> which I am presuming is supposed to be the data. The line shows up in
>>> the upper right hand corner, is so much larger than the display window
>>> & is mostly out of view until I try to drag it towards the center of
>>> the itools window.
>>>
>>> ~~~~~~~~
>>> Another time I tried this:
>>> IDL> x=findgen(20)*2+2
>>> IDL> theory=sin(x)
>>> IDL> iplot, theory
>>>
>>> and I got this error message:
```

```
>>> % Unable to invoke method on NULL object reference: OAXISX.
>>> % XMANAGER: Caught unexpected error from client application. Message
>>> follows...
>>> % Unable to create visualization of type IDLitVisNormDataSpace
>>>
>>>
>>> I'm guessing this might be a compatibility issue or a problem with my
>>> display??
>>>
>>> any ideas?
>>>
>>
>> Hi,
>>
>> I tried the steps you describe above and got no problems at all on Mac
>> OS 10.3. Are you using Apple's X11 windowing?
>>
>> Ben
```