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Subject: Re: IDL 6.1 (Windows) Help file problem  
Posted by [David Fanning](#) on Sun, 12 Sep 2004 16:21:35 GMT  
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James writes:

> I have a little problem with the help file for IDL 6.1 (windows version).  
> When I try to get help (CTRL+F1 or F1) the help window pops up but I can  
> see the first page only. When I try to access INDEX - there is nothing  
> there. It's colpetely empty. The most interesting, when I close the help  
> session, IDL crashes. I reinstalled IDL but the problem remains ..  
>  
> Any ideas ? I'm running IDL6.1 on Windows XP Pro

I had a similar problem. I installed IDL 6.1, then tried to uninstall IDL 5.6. The uninstall seemed to be a bit flaky, or at least it took a LOT less time than I was expected. But after that, I couldn't access IDL Help any longer, and when I tried to, it was complaining about "IDL 5.6 something or other". (I have IDL 6.0 installed on this computer, too. I just didn't think I probably needed three installations on a laptop.)

I happened to be on the road at the time, but when I got home I ran IDL help with the IDL 5.6 CD in the computer. Whatever it thought it was needing got re-installed from the CD and I'm good for IDL 6.1 help now.

For what it is worth...

Cheers,

David

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