
Subject: Re: Linux Question

Posted by [K. Bowman](#) on Thu, 17 Feb 2005 14:19:27 GMT

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In article <1118jkesbdch614@corp.supernews.com>,
Michael Wallace <mwallace.no.spam@no.spam.swri.edu.invalid> wrote:

> Yeah, okay. Well, it was worth a shot. But what about my first
> question: Who to we send our various requests for features? I prefer
> to talk to an actual person rather than just send an email off to a
> general address and then wonder if anyone actually looked at it.
>
> -Mike

If you send an e-mail to support@rsinc.com, it goes into the their
problem logging system and you will get a response. Two actually, an
automatic response and then later a response from a human.

I find the RSI attitude of adding major new components to the language
but not straightening out serious issues with older components to be,
ah..., disappointing. My biggest complaint? The lack of real 24-bit
color support in the PS device driver. It makes coding for both the
screen and for printing a major headache (and nearly impossible to
explain to newcomers).

Ken Bowman
