
Subject: Re: Weird Runtime Problem

Posted by [Benjamin Hornberger](#) on Tue, 15 Mar 2005 13:42:39 GMT

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David Fanning wrote:

> Robert Barnett writes:

>

>

>> What's the CPU usage when IDL enters this bizzare state?

>

>

> Don't know. I'm 3000 miles away and getting these kind of

> numbers seems, uh, hard. :-)

>

You can ask your client to run a VNC server (Virtual Network Computing, www.realvnc.com, www.tightvnc.com) if he's willing to let you mess around on his desktop. VNC can be tunneled through SSH if security is an issue (he would have to run an SSH server as well). We are using this a lot for remote administration of Windows machines. If your client is a big company with tight IT regulations, it's unlikely that they do it though.

Benjamin
