
Subject: Re: Weird Runtime Problem

Posted by [Robert Barnett](#) on Tue, 15 Mar 2005 04:22:31 GMT

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At a guess I would say it was an underlying problem with the communication between IDL and the OS. Since it is a GUI problem then I would say that it is most likely a dead lock of some kind.

This is the part where you write into your contract

" We take no responsibility and provide no guarantee that the IDL VM will run successfully on your installation. "

What's the CPU usage when IDL enters this bizarre state? Are there any error logs to the event log (in Windows control panel).

David Fanning wrote:

> Folks,
>
> Ready for a weird one?
>
> I have built an IDL application for a client. It runs
> perfectly on my machine (Windows XP) and it runs perfectly
> on my client's machine (Windows XP).
>
> Now, we want to make a save file of the application so
> we can run it on the IDL Virtual Machine or with a runtime
> license. I build the project, it creates the app.sav file,
> and the program runs perfectly on my machine whether I double
> click the save file and run it with a runtime license, or
> open the save file in the VM.
>
> My client builds the project. No problems. No errors. But
> if they double click the app.sav file, a Runtime icon appears
> in the toolbar, but the program doesn't show up on the display.
> The same thing happens if they run the Virtual Machine and select
> the save file from there.
>
> (No, I don't really believe it either, but I have no particular
> reason to think anyone is lying to me.)
>
> Has anyone seen anything like this before? Any ideas? I'd like
> to get paid for delivering what I said I would deliver. :-(
>
> Cheers,
>

> David

>

>

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