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Subject: Weird Runtime Problem

Posted by [David Fanning](#) on Tue, 15 Mar 2005 00:55:00 GMT

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Folks,

Ready for a weird one?

I have built an IDL application for a client. It runs perfectly on my machine (Windows XP) and it runs perfectly on my client's machine (Windows XP).

Now, we want to make a save file of the application so we can run it on the IDL Virtual Machine or with a runtime license. I build the project, it creates the app.sav file, and the program runs perfectly on my machine whether I double click the save file and run it with a runtime license, or open the save file in the VM.

My client builds the project. No problems. No errors. But if they double click the app.sav file, a Runtime icon appears in the toolbar, but the program doesn't show up on the display. The same thing happens if they run the Virtual Machine and select the save file from there.

(No, I don't really believe it either, but I have no particular reason to think anyone is lying to me.)

Has anyone seen anything like this before? Any ideas? I'd like to get paid for delivering what I said I would deliver. :-(

Cheers,

David

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David Fanning, Ph.D.

Fanning Software Consulting, Inc.

Coyote's Guide to IDL Programming: <http://www.dfanning.com/>

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