Subject: Re: idl license installation under debian sarge amd64 Posted by Rick Towler on Tue, 06 Jun 2006 16:05:55 GMT

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It has been a while since I have managed a unix license server but...

Is Imgrd running?

ps -ef|grep Imgrd

if not, have you looked at the provided Imgrd startup script? Does it seem to be pointing to the correct binaries?

What are the SERVER and DAEMON lines in your license file? Do they look correct?

SERVER my.license.server.gov serverMACaddress server_port DAEMON daemon_binary_name /some/path/to/daemon_binary PORT=daemon_port

can you resolve the server name? (in my example: my.license.server.gov)?

do you have a firewall that could be blocking access to your server and daemon ports?

is the daemon binary listed correctly and is the path to the executable correct?

Have you looked "for further information" at the given URL listed in the error?

-Rick

mocalvao@gmail.com wrote:

- > Hi
- _
- > I have purchased a node-locked license for IDL 6.2, which I have
- > installed in a two-CPU Opteron running Debian sarge amd64. I am having
- > trouble to make the license manager be recognized after calling either
- > the IDL command line executable or the IDL graphic environment; the
- > license is not recognized and the following messages pop up after
- > executing, for instance, the command idl, as an ordinary user (not
- > root):

>

- > IDL Version 6.2 (linux x86_64 m64). (c) 2005, Research Systems, Inc.
- > % LICENSE MANAGER: Cannot connect to license server system.
- > The license server manager (Imgrd) has not been started yet,
- > the wrong port@host or license file is being used, or the
- > port or hostname in the license file has been changed.
- > Feature: idl
- > Server name: mauricio
- > License path: /usr/local/rsi/idl_6.2/../license/license.dat:/usr/
- > local -
- > /rsi/license/*.lic
- > FLEXnet Licensing error:-15,570. System Error: 115 "Operation"
- > now in progress"
- > For further information, refer to the FLEXnet Licensing End User
- > Guide,
- > available at "www.macrovision.com"...
- > License file: /usr/local/rsi/idl 6.2/../license/license.dat:/usr/l
- > ocal/rsi/license/*.lic
- > % Entering timed demo mode. Each session is limited to 7 minutes
- > of operation. Printing and file saving are disabled.
- > To obtain a temporary license allowing evaluation of the full
- > functionality of this product contact your sales representative
- > or

>

> RSI (303-786-9900, info@RSInc.com)

> > >

- > In fact, I have tried several combinations, running the license script
- > /usr/local/rsi/idl 6.2/bin/lmgrd. None of them worked. Could anyone
- > provide instructions as to how to make IDL work under Debian sarge
- > amd64?

>

> Thanks!

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