Subject: Re: personal license problem
Posted by news.qwest.net on Wed, 28 Feb 2007 00:35:52 GMT
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"Haje Korth" <haje.korth@nospam.jhuapl.edu> wrote in message
news:ervj11$pl4$1@aplcore.jhuapl.edu...
> Bob,
> why don't you just copy the license text in a text file using notepad,
> name it 'license.dat', and place this file in the c:\rsi\license
> directory? Always worked for me, I never use the license "wizard"
>
> Cheers,
> Haje

That failed as well.
Good news though, the customer support was able to
resolve the problem. The basic story is that the license needed
some kind of hard drive ID number to tie it to hardware in the
new laptop. Usually one runs the license app to get that information
and RSI sends the correct license file. But for some reason the
license app failed, and customer support had to get the infromation
from the lmtools app instead.

But it's all working now. yay.

Cheers,
bob