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Subject: Re: personal license problem

Posted by [Haje Korth](#) on Thu, 01 Mar 2007 17:01:09 GMT

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You are going through the typical headaches honest (paying) users have. BTW: Personal-use licenses are not as restrictive and are not tied to the harddrive.

"R.G. Stockwell" <no@email.please> wrote in message  
news:45e4ce67\$0\$25775\$815e3792@news.qwest.net...

>

> "Haje Korth" <haje.korth@nospam.jhuapl.edu> wrote in message

> news:ervj11\$pl4\$1@aplcore.jhuapl.edu...

>> Bob,

>> why don't you just copy the license text in a text file using notepad,

>> name it 'license.dat', and place this file in the c:\rsi\license

>> directory? Always worked for me, I never use the license "wizard"

>>

>> Cheers,

>> Haje

>

> That failed as well.

> Good news though, the customer support was able to

> resolve the problem. The basic story is that the license needed

> some kind of hard drive ID number to tie it to hardware in the

> new laptop. Usually one runs the license app to get that information

> and RSI sends the correct license file. But for some reason the

> license app failed, and customer support had to get the information

> from the lmttools app instead.

>

> But it's all working now. yay.

>

> Cheers,

> bob

>

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