
Subject: Re: personal license problem

Posted by [Paul Van Delst\[1\]](#) on Mon, 05 Mar 2007 22:17:27 GMT

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David Fanning wrote:

> Paul van Delst writes:

>

>> I would expect that questions directly addressed to

>> RSI/ITTVIS folks on their forum would be answered

>> *same day* by RSI/ITTVIS folks.

>

> You must have purchased the GOLD DELUXE support contract. :-)

They offer support contracts? What is all the \$\$\$ shelled out for licenses + yearly maintenance for, then?

:o)

Seriously, though, if RSI/ITTVIS start up an IDL forum on their webpage that isn't monitored by RSI/ITTVIS people that can provide an intelligent response within a single business day (where appropriate), then what's the point?

paulv

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Paul van Delst Ride lots.

CIMSS @ NOAA/NCEP/EMC

Eddy Merckx
