
Subject: Re: New IDLDE

Posted by [Paul Sommer](#) on Sun, 11 Mar 2007 02:38:51 GMT

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On Mar 9, 12:02 pm, Kenneth Bowman <k-bow...@tamu.edu> wrote:

> In article <1173460499.305312.95...@c51g2000cwc.googlegroups.com>,

> "Paul Sommer" <psom...@ittvis.com> wrote:

>

>

>

>> Hi Ken,

>

>> I have to pipe in here as I have driven activity into the Private
>> Portals to support users just like you :-) Our recent motivation has
>> been to try and do a better job creating and actively participating in
>> the user community. The Portal concept is a small step in this
>> direction. You may ask why we don't just push people to the
>> newsgroup. We do. However, in cases like Raytheon, they have a lot
>> of proprietary IDL content they also want to share with their internal
>> teams. For example, one group has a bunch of really useful and
>> powerful IDL code that an adjacent program could use. So, we set up a
>> private portal for them with forum capability, links to relevant
>> content that relates to their work and host their code contributions
>> via secure protocols to protect their IP. We then assign both an
>> internal moderator, or champion and an ITT Vis Sales Engineer to
>> address forum questions regarding IDL, etc.

>

>> In essence, we are trying to recreate the nirvana you all seem to
>> experience here for folks that are firewalled. Again, we continue to
>> point new contacts to this group as well and I hope to have a more
>> public link to this group from the InfoNET in the future. As I told
>> David in a recent meeting, the InfoNET is in its infancy and we really
>> hope to do a better job of recognizing community in all forms - our
>> internal engineering forums, our public ITT Visual Information
>> Solutions forum, this news group, private portals, user group
>> meetings, etc. So, do not fear...we definitely don't want to give you
>> the impression that only the big accounts matter. It's the entire
>> community that makes our software successful.

>

>> Best regards,

>> Paul

>>

>

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>

> Hi Paul,

>

> I wasn't criticizing the idea of private user forums. I can see that it
> would be a good idea for some of your customers.

>

> Cheers, Ken

There I go again...being hypersensitive :-) I just want to make sure
you all understand the motivation and how the system works. Who
knows, we might even have private forum for the edu community!
Seriously, I think Betsy is going to do something like that to bring
more edu content to new instructors.

Thanks,

-P