
Subject: Re: OT: recommendations for high preformance workstations
Posted by [David Fanning](#) on Tue, 08 May 2007 19:35:23 GMT
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Christopher Thom writes:

- > I would second that. I have had only terrible experiences with dell tech
- > support, both in the US and australia. They actually actively hindered me
- > from solving technical problems created by their cutting corners on
- > hardware.
- >
- > They do often come out as the cheapest option...but do your homework
- > carefully, down to the chipset level at least. It may just have been a
- > confluence of unlucky circumstances for me, but i swore off buying their
- > computers. YMMV.

Just another data point. I *always* buy DELL computers (for myself as well as for the college students in the family) and we have never been disappointed with them in any way. I've always found their service, when I've needed it, to be fantastic.

Now HP. There's a company I won't buy anything from unless I absolutely have to. :-(

Cheers,

David

P.S. I guess everyone uses bodies in India for customer service, but if I have to have one more bone-headed conversation with an HP service technician I'm sure I'll give up computing forever. Can't they PLEASE just listen to the customer instead of going through each step of their damn script every friggin' time I call!

And in the end, it's always "and then get into the guts of your operating system and tear this little thing out". Uh, sorry, I don't think so. :-(

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Coyote's Guide to IDL Programming: <http://www.dfanning.com/>

Sepore ma de ni thui. ("Perhaps thou speakest truth.")
