Did you delete the IDL 7 directory after you uninstalled?

There doesn't seem to be much if anything relevant to your problem in
the registry (i.e. no eclipse settings seem to be stored there) and
since you tried this with a new user, there would be nothing in the user
directory that would be causing this.

Are both the working and problematic systems on a domain? If not, is
there any differences in the security policy that may be causing this?
I'm reaching here...

Good luck.

-Rick

Ryan. wrote:
>> Was the user installing this system a member of the Administrator
>> group? Did you check the permissions on the directory where
>> you were installing the IDL workspace? Could you write
>> to that directory? Make a folder there, etc.?
>
> Both the old and the new user account I tried were Administrators. To
> make sure I was starting anew I was using a whole series of new
> workspace folders (each time I reinstalled it) so I had permissions to
> use them. I even created the folders from the 'Browse' button in the
> New IDL Project Window (I've also tried creating it other ways). I
> think I currently hold the world record for the number of times to
> install IDL 7.0 on the same computer in one day.
>
> One interesting thing I find is that when I start it is that I get the
> following error:
> % Attempt to call undefined procedure/function: 'GMEM_MAP'.
> % Execution halted at: $MAIN$
> % Attempt to call undefined procedure/function: 'GMEM_UNMAP'.
> % Execution halted at: $MAIN$
>
> I didn't report this before because I assumed that these had to do
> with the 'CIA Maps' installation option that I don't think I have.
> I've done a Google search for this and found nothing. I've even
> searched in in the IDL help and nothing comes up.
>
> Another interesting thing is that we have it installed fine on another
> computer that shares this license. I'm out of ideas of what it could

> be.
>
> Ryan.
>