
Subject: PV-WAVE Web Site

Posted by [support](#) on Thu, 21 Mar 1996 08:00:00 GMT

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A recent posting asked whether there was a home page for PV-WAVE. There is a page at www.vni.com and it has been recently updated for version 6.0 of PV-WAVE. Besides information about PV-WAVE version 6.0, there are a number of updates to the Technical Support page including:

- A License Manager patch for SunOS users with floating or per-seat licenses.
- New VDA tools available in the User Library
- Updated installation information for all platforms in the "Emergency Holographic Technical Support Engineer"
- The PV-WAVE training class has been broken into an introductory and intermediate class. Upcoming class schedules for the US and Europe are available.

A list of the other electronic services follows:

PV-WAVE Electronic Support Services Quick Reference

----- Visual Numerics World Wide Web (WWW) Home Page -----

<http://www.vni.com/>

Specific features of the Technical Support section in the home page include:

"Holographic" Engineer for install problems

Tips Searchable database

Tech Notes

Ftp site access

Userlib Routines

Information about PV-WAVE Training Classes and Consulting Services

Worldwide Phone numbers and e-mail addresses for technical support

----- PV-WAVE Mailing List -----

The mailing list is an electronic forum where users can communicate via e-mail in order to discuss topics relating to PV-WAVE. Additionally, VNI employees will be able to post announcements and reply to user's questions.

To subscribe please include:

subscribe pv-wave Your_Firstname Your_Lastname

in the body of a message addressed to listproc@boulder.vni.com

For more information on the mailing list (without subscribing) please include:

info pv-wave

in the body of a message addressed to listproc@boulder.vni.com

After subscribing you will receive a welcome message explaining how to use the mailing list, including: unsubscribing, posting, and searching archives.

----- Anonymous ftp sites -----

The following is the main ftp site for PV-WAVE and a complete mirror of the site in Zurich Switzerland:

ftp://ftp.boulder.vni.com/VNI/
ftp://wig.ethz.ch/pub/VNI/

The following site in Houston is not a complete mirror, but contains complete copies of released versions of Wave:

ftp://mrranger.houston.vni.com/pub/VDA/

The following is an unofficial mirror site in Japan:

ftp://ftp.u-aizu.ac.jp/pub/vendor/vni/VDA/

The ftp site contains many useful resources, including: PV-WAVE Tech Notes, Userlib Routines, and the Tips Searchable Database.

----- E-mail service for Technical Support requests -----

Please include your license # when submitting questions.

France	softkey@vni-paris.fr
Germany	support@visual-numerics.de
Japan	vnijapan@po.ijnet.or.jp
North America	support@boulder.vni.com
Taiwan	support@vni.com.tw
United Kingdom	support@vniuk.co.uk

----- CompuServe forum -----

Additionally, support can be obtained via the Visual Numerics' section of the Windows Vendor Forum on CompuServe by typing GO PVWAVE at any ! prompt. It is monitored on a regular basis by Technical Support Engineers in the VDA Technical Services Department.
