
Subject: Re: IDL 7.0 on Mac: Help Mailto Link

Posted by [Douglas G. Dirks](#) on Tue, 01 Jul 2008 23:08:52 GMT

[View Forum Message](#) <> [Reply to Message](#)

Michael Aye wrote:

> Hello!
> I am wondering how I could commit a comment to a help page with the
> link in the help-page:
>
> mailto:idldocs@ittvis.com?subject=Comment%20on%20documentation%20page
> %20Line_Plots.html&body=Hello,%0D%0D%20I%20have%20a%20comment%20on%20this
> %20documentation%20topic:%0D%0D%20%20Topic:%20Line_Plots.htm%0D
> %20%20Help%20plugin:%20com.rsi.idl.doc.tutorials%0D%20%20Product
> %20version:%20IDL%207.0%0D%0D
>
> But this link not doing anything. Do I have to set something up in the
> preferences?
> If so, where is it? I couldn't find anything like "default mailer?"
> Many thanks for your help!
> Best regards,
> Michael
> PS.:
> Mac OS 10.5.2
> IDL 7.0.0 (although updated via online update, so should be 7.0.1)
>

Hi Michael,

There is a problem with the handling of mailto links in the help view (when the help is running inside the workbench interface). This only affects Mac OS X (as far as we know). We've got a bug filed with the Eclipse user assistance team, but so far no news of a fix.

The workaround, as Mike Galloy points out elsewhere, is to display the help topic in a web browser rather than in the help view. If you select "Help Contents" from the workbench Help menu, the help system will launch in a browser rather than in the help view. (On a Mac, it will launch Safari.) You can then navigate to the topic in question and click the "comment" link.

Alternately, you can send comments about the documentation to idldocs@ittvis.com directly. If you choose to do this, please include the title of the topic you're commenting and which IDL version you're running on so we can locate the text you're referring to. (Using the link fills in some extra information about which version of the help content you're looking at, so please use the link if you can.)

Sorry for the inconvenience,

Doug Dirks

Douglas G. Dirks

IDL Documentation Group * ITT Visual Information Solutions
4990 Pearl East Circle * Boulder, CO 80301
