
Subject: Re: Help! IDL 7.0 crashes in Fedora 9
Posted by [santorofer](#) on Thu, 03 Jul 2008 22:55:14 GMT
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Dear Greg,

Are you using Fedora 9 64bit?.

We had some other users with the same problems. Only one was using FC9 64bit and he fixed the problem by deleting that 32bit package. Firefox 3 64bit in his system continue to work fine.

Other users using RH5 64bit has used the following method to fix their problem:

- 1- Download `firefox-2.0.0.14.tar.gz` (this is 32-bit) from
<http://download.mozilla.org/?product=firefox-2.0.0.14&os=linux&lang=en-US>
- 2- Install it where you want. (For example: `/usr/lib/firefox-2.0.0.14`)
- 3- Then, depending on your shell script, i.e. `cshrc`, `.profile`, or `.bashrc` file, set up the environment variable, like:

```
export MOZILLA_FIVE_HOME /usr/lib/firefox-2.0.0.14
```

- 4- Now, try commands: `idlde` and `idlhelp`

I asked a user of FC9 64bit to try that and it didn't work, that's why in that case the only solution was to remove the 32bit package that I mention in the previous reply.

The HotSpot error message also points to `libxul.so` and that was the clue we have to solve the problem of the other users. Do you have such an error message too?

Are you using a beta version of Firefox 3?. If Firefox is a 64bit application in your 64bit system then it shouldn't hurt to remove the `xulrunner` 32bit package. I understand that can be install again, but of course, this is a decision that you have to take, if you are confident working with Linux systems.
