
Subject: heartbeat timeout

Posted by [wlandsman](#) on Thu, 07 Aug 2008 20:37:08 GMT

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Can any IDL cardiologists suggest why I might be experiencing an expired heartbeat on my Mac laptop? It seems to happen about once a week after the laptop has been idle for a couple of hours. I get kicked out of my IDL session but the license server successfully restarts so I have no trouble getting back into IDL. Here is the message:

```
(idl_lmgrp) Lost connection to lmgrp, heartbeat timeout expired,
exiting.
```

```
(idl_lmgrp) EXITING DUE TO SIGNAL 37
```

```
(lmgrp)) Loop info: MT:1 VD_HB:1465 reset:1clients:1fd's:1
```

```
(lmgrp) idl_lmgrp exited with status 37 (Communications error)
```

```
(lmgrp) Since this is an unknown status, license server
```

```
(lmgrp) manager (lmgrp) will attempt to re-start the vendor daemon.
```

and my IDL version is below. Thanks, --Wayne

```
IDL> help,/str,!version
```

```
** Structure !VERSION, 8 tags, length=76, data length=76:
```

```
ARCH      STRING  'i386'
```

```
OS        STRING  'darwin'
```

```
OS_FAMILY  STRING  'unix'
```

```
OS_NAME    STRING  'Mac OS X'
```

```
RELEASE    STRING  '6.3'
```

```
BUILD_DATE  STRING  'Jun 27 2006'
```

```
MEMORY_BITS  INT      32
```

```
FILE_OFFSET_BITS
          INT      64
```