
Subject: Re: heartbeat timeout

Posted by [MC](#) on Sat, 09 Aug 2008 21:04:48 GMT

[View Forum Message](#) <> [Reply to Message](#)

On Aug 8, 8:37 am, wlandsman <wlands...@gmail.com> wrote:

> Can any IDL cardiologists suggest why I might be experiencing an
> expired heartbeat on my Mac laptop? It seems to happen about once a
> week after the laptop has been idle for a couple of hours. I get
> kicked out of my IDL session but the license server successfully
> restarts so I have no trouble getting back into IDL. Here is the
> message:

>
> (idl_lmgrd) Lost connection to lmgrd, heartbeat timeout expired,
> exiting.
> (idl_lmgrd) EXITING DUE TO SIGNAL 37
> (lmgrd)) Loop info: MT:1 VD_HB:1465 reset:1clients:1fd's:1
> (lmgrd) idl_lmgrd exited with status 37 (Communications error)
> (lmgrd) Since this is an unknown status, license server
> (lmgrd) manager (lmgrd) will attempt to re-start the vendor daemon.
>
> and my IDL version is below. Thanks, --Wayne

> IDL> help,/str,!version
> ** Structure !VERSION, 8 tags, length=76, data length=76:
> ARCH STRING 'i386'
> OS STRING 'darwin'
> OS_FAMILY STRING 'unix'
> OS_NAME STRING 'Mac OS X'
> RELEASE STRING '6.3'
> BUILD_DATE STRING 'Jun 27 2006'
> MEMORY_BITS INT 32
> FILE_OFFSET_BITS
> INT 64

I think it's a socket thing. You would need to raise the idle timer
but why bother when its a security feature?

Cheers
