
Subject: Re: problem with online help IDL v7.0
Posted by [George White](#) on Sat, 09 Aug 2008 18:50:04 GMT
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On Fri, 1 Aug 2008, pruthvi wrote:

> I have recently switched to linux (Ubuntu 8.0) and installed IDL(v7.0)
> using all default settings. I am experiencing following problem with
> help system.
>
> whenever I seek help using command "?" or click on menu "help-> Help
> Content", IDL opens firefox but only error page displayed stating
> "while trying to retrieve the URL: http://127.0.0.1: ...connection
> refused". But if I start idlde with super user privilege, help is
> displayed normally.
>
> It appears to me more a linux problem than IDL problem, but for me it
> is happening while using IDL and in case anyone has experienced similar
> problem before, can throw light on it.

I have the same problem on MacOSX (but not linux!). IDL is now using the Eclipse help system, which uses a small web server. In my case the command to start the web server fails unless it is run with root/admin privileges.

You can read about the help system at:
< <http://www.ibm.com/developerworks/opensource/library/os-eche lp/>>.

I have also seen reports of this problem from Eclipse users on real unix, but haven't had time to track down the solution.

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