Subject: Re: Can't access to RSI web-site
Posted by gsever on Wed, 27 Aug 2008 20:30:32 GMT
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Hi again,

I followed up the steps just like you wrote.

Once again I got: Update operation has failed error.

Update operation has failed
  Error retrieving "plugins/com.rsi.idldt.core_7.0.3.v20080714.jar".
[Server returned HTTP response code: "500 Internal Server Error" for
URL: http://www.ittvis.com/codebank/workbench/plugins/com.rsi.idl dt.core_7.0.3.v20080714.jar.]

Any solutions?

On Aug 27, 12:46 pm, bok...@ittvis.com wrote:
> On Aug 27, 8:36 am, gsever <gokhanse...@gmail.com> wrote:
>
>
>
>> Still can't access the above two sites, but get our page recently
>> updated note on the ITT page instead of page not found.
>
>> Tried once again to upgrade IDL Workbench, I didn't get Network
>> Connection error, instead I see errors while it tries to retrieve
>> files necessary to upgrade(HTTP 500 error)
>
>> Anybody here, succesfully managed to switch to IDL 7.0.3?
>
>> Thank you.
>
>> On Aug 26, 10:28 pm, Mike Potter <m...@orionsound.com> wrote:
>
>>>   My understanding, after talking with someone there yesterday, is
>>> that there were some chages made either to their server or website and
>>> that they were "experiencing technical difficulties". I know I was
>>> unable to log into technical support yesterday.
>
>>> Mike
>
>>> On Aug 26, 10:17 pm, gsever <gokhanse...@gmail.com> wrote:
>
>>>> Hi,
>
>>>> For a couple of days, I haven't been able to browsewww.rsinc.com/idl

>>>> orwww.researchsystems.comweb-sites. ittvis.com works fine. But they
>>>> had different pages about IDL.
>
>>>> Do you encounter this problem when you try to access any of those two
>>>> web-sites? My IDL-DE gives me a network connection error whenever I
>>>> try to upgrade the workbench to 7.0.3 version.
>
>>>> Thanks.- Hide quoted text -
>
>> - Show quoted text -
>
> We completely overhauled the ITT VIS website over the weekend and some
> things are still not working correctly. Have you tried updating the
> IDL Workbench 7.0.3 version by using the Workbench Help > Software
> Updates menu?
>
> If not, you should try this instead of downloading the update from our
> website. The IDL Workbench has a built-in update mechanism, which we
> use for Workbench-only updates such as the IDL 7.0.3 Workbench
> release. It assumes you have internet access from the machine where
> IDL 7.0 is running. To install the update in this manner, do the
> following:
>
> 1. Log in as an administrator (or root), or ensure that you have write
> permission to the IDL 7.0 install directory on your machine.
>
> 2. Start the IDL Workbench and select "Software Updates->Find and
> Install..." from the Help menu.
>
> 3. Once the Install/Update Wizard appears (it may take a few moments),
> select "Search for new features to install", and click "Next".
>
> 4. When the Update Sites to Visit dialog appears, check "ITT Visual
> Information Solutions." Ensure that "The Eclipse Project Updates" is
> *not* checked. Click Finish.
>
> 5. Click the plus symbols to the left of "ITT Visual Information
> Solutions", and "IDL Workbench Updates" to display the list of
> available
>   updates.
>
> 6. Click "Next", accept the license, then "Next", then "Finish".
>
> 7. When the Feature Verification dialog appears, click "Install All".
>
> 8. Restart the IDL Workbench.
>
> Verify the installation:

> To verify that the install was successful, select "About IDL
> Workbench" from the Help menu. The top of the text portion of the
> dialog should show "7.0.3". Note that because this is a Workbench-only
> update, IDL's !VERSION system variable will still report IDL version
> 7.0.
>
> Hope this helps,
>
> Bill Okubo
> IDL Product Manager
> ITT Visual Information Solutions
> 303-413-3915
> bok...@ittvis.com
>
> www.ittvis.com/idl