Subject: Re: Why did IDL just start crashing Posted by Dave L on Thu, 26 Feb 2009 19:05:28 GMT

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On Feb 25, 5:44 pm, David Fanning <n...@dfanning.com> wrote:
> Dave L writes:
>> This is my office computer, and I keep all my pirated stuff at home.
>> There was an XP automatic update that I installed this morning, but
>> after removing it IDL is still crashing. I haven't made any other
>> changes, updates, or added software in the last few weeks. MatLab and
>> every other program works fine and the firewall and virus protection
>> are on and haven't found anything.
>
>> IDL starts up and begins analyzing code, then crashes within about 5
>> seconds. This is the first problem I've had with IDL.
> Well, I'm still not sold on the idea of it's being
> an "IDL problem", but it is not outside the world
> of possibility, certainly. But I've been working with IDL
> for a long time (15 yrs?) on Windows computers and I've never.
> ever had a problem like this with it.
>
> My recommendation, based on problems I *have* had is to
> do this. Uninstall IDL. Then run a registry cleaner
> (a good idea at ANY time!). I use Registry Mechanic and
> highly recommend it. Sometime I run it twice in a row, just
> to be sure. Then install IDL again.
>
> Let us know what happens. :-)
>
> Cheers,
>
> David
> --
> David Fanning, Ph.D.
> Fanning Software Consulting, Inc.
> Coyote's Guide to IDL Programming:http://www.dfanning.com/
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Cleaning the registry didn't help, but it did find a lot of errors.

> Sepore ma de ni thui. ("Perhaps thou speakest truth.")

ITT tech support told me to delete the hidden directory of workbench config files (C:\Documents and Settings\yourusername\.idl), which apparently isn't removed when you uninstall IDL, and that solved the problem.

So was this an IDL issue or an OS issue? Or maybe both?