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Subject: Windows XP backing store error  
Posted by [tdelker](#) on Wed, 20 May 2009 23:08:05 GMT  
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I'm using a program created by someone else for data analysis, however, the error is pretty straight forward.

When creating a window for graphic that is 1024 x 16384 x 1 byte I get the error - Unable to allocate memory: For backing store.

My monitor is set for 32 bit colors. When I run IDL in 256 color mode compatability, I don't get this error. However, I do get it in 16 mode.

I tried all three RETAIN variations with the same effect (0,1 or 2).

Another user had the same issue, however they got a new computer and the issue went away. The original coder uses a Mac, and they don't have this issue. (Don't start the Mac vs Microsoft thing please!)

Any ideas on how to fix it? I do have a relatively new laptop with 4G ram and 256MB video card.

Thanks!

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