
Subject: Re: does anyone NOT have to force quit SWT/IDLHelp on Mac OS X?
Posted by [Doug Edmundson](#) on Thu, 15 Oct 2009 22:56:05 GMT
[View Forum Message](#) <> [Reply to Message](#)

Will,

wallabadah wrote:

> On Oct 16, 4:37 am, Doug Edmundson <do...@ittvis.com> wrote:

>> Hi Will,

>>

>>

>>

>>

>>

>> wallabadah wrote:

>>> Hi All,

>>> Subject line says it all - I think this is probably an Eclipse-related
>>> problem rather than IDL per se, but it's annoying nonetheless. I'm not

>>> running the idlde, I've observed this in all versions of IDL 7.X and

>>> Mac OS X 10.5.x to 10.6.x.

>>> There was some discussion of this on the list back in June ([http://](http://groups.google.com.au/group/comp.lang.idl-pvwave/browse_thread/thread/ef8263aa1f94fa9c/dfcfaa170ee92e5c?hl=en&lnk=gst&q=SWT#dfcfaa170ee92e5c)

>>> [groups.google.com.au/group/comp.lang.idl-pvwave/browse_thread/thread/ef8263aa1f94fa9c/dfcfaa170ee92e5c?](http://groups.google.com.au/group/comp.lang.idl-pvwave/browse_thread/thread/ef8263aa1f94fa9c/dfcfaa170ee92e5c?hl=en&lnk=gst&q=SWT#dfcfaa170ee92e5c)

>>> [hl=en&lnk=gst&q=SWT#dfcfaa170ee92e5c](http://groups.google.com.au/group/comp.lang.idl-pvwave/browse_thread/thread/ef8263aa1f94fa9c/dfcfaa170ee92e5c?hl=en&lnk=gst&q=SWT#dfcfaa170ee92e5c)), but no resolution was reached.

>>> Does anyone have any suggestions?

>>> Will.

>> We are aware of the bug. In fact, I drew the short straw and am

>> assigned to fix it. ;-) Hopefully the Eclipse code will be agreeable.

>> If you ever need to contact our technical support on this issue, the

>> bug is logged as CR 55132. The plan is to have some kind of resolution

>> to this by the next release of IDL.

>>

>> Cheers,

>> Doug

>

> Apologies, probably should have checked the bug log first (I assume

> you can do this somewhere?). Anyway, I managed to come up with a short-

> term solution: stopping the idlhelpserver explicitly with:

>

> idlhelp -command shutdown

>

> Hope this helps some people out until the next release of IDL.

>

> Will.

No apologies required - customers don't have direct access to our bug tracking database. Just thought I'd mention the CR number in case anyone wanted to add a "me too" to the bug. Sometimes this helps get a

CR bumped up in priority. In this case, the CR is already high enough.

Added your tip to the CR's notes - thanks!

Cheers,
Doug
