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Subject: Licensing woes

Posted by [ben.bighair](#) on Thu, 29 Oct 2009 01:15:07 GMT

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Hi All,

I successfully installed and licensed IDL 7.1 on a MacBook Pro (OSX 10.5.8). Things have been fine until today. Now, woof.

It began with one of the FlexLM -15XXX error messages after starting IDL from the command line. After some noodling around with `lmstat`, `lmdown` and `lmgrd_install`, I decided to simply run the license manager wizard again. It complained that I didn't have permission to modify / Library/StartupItems. So, I made that read/write and successfully ran the License Wizard again. IDL started and hi-ho, hi-ho its off to work I go.

Until... about 30 minutes later I started to get messages that communication with the license server was interrupted for the last X minutes. After a number of these I got the message: "LICENSE MANAGER: Session terminated due to server failure. Consult your network manager" and IDL closed.

Now when I try to start IDL I get the following...

```
Minke:~ ben$ idl
```

```
IDL Version 7.1, Mac OS X (darwin x86_64 m64). (c) 2009, ITT Visual  
Information Solutions
```

```
% LICENSE MANAGER: The desired vendor daemon is down.
```

```
Check the lmgrd log file, or try lmread.
```

```
Feature:      idl
```

```
Vendor:Host:  Minke.local
```

```
License path: /Applications/itt/idl71/./license/license.dat:/
```

```
Application
```

```
s/itt/license/*.lic:
```

```
FLEXnet Licensing error:-97,121
```

Yikes! An error code in the 90s - I'm in deep now!

`lmread` seems to non existent on my machine (not in my home directory and not in `$ITT_DIR/idl/bin`) and the only log file I could find (`$ITT_DIR/license/lmgrd_log.txt`) is empty.

Is this just poor little ol' me or does this happen to other OSX users? Any help greatly appreciated.

Thanks,

Ben

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