
Subject: Re: Licensing woes

Posted by [Trae](#) on Sat, 31 Oct 2009 21:38:07 GMT

[View Forum Message](#) <> [Reply to Message](#)

I like how quickly this thread went from a Mac question to how awful it is upgrading to Windows 7. CNET has a 10 minute (time lapsed) tutorial about what you have to do. I'm going to kiss my Mac, again...

I had the same problem as Ben on one of the MacBook Pros that I administer. ITTVIS didn't do a great job of testing their license server on Snow Leopard and did not take into account how node names were assigned in Mac's unique flavor of Unix.

The third time I called tech support about this issue I used my outside voice and they finally made a license file for me that doesn't require a hostnmae. It locks into the MAC address for your machine. I don't know why node locked licenses or flexible user licenses (my favorite) don't do this automatically.

My advice, if your IDL maintenance contract is current then call tech support and have them fix your license file so it only needs your MAC address. They can do it, but you may have to ask for it specifically.

Cheers,
-Trae

On Oct 30, 7:15 pm, David Fanning <n...@dfanning.com> wrote:

> David Gell writes:

>> This may be a good time to upgrade to a Mac :-)

>

> Yeah, and if I throw in the \$1500 I'm going to have
> to spend on software to upgrade my favorite applications
> from 16-bit versions to 64-bit versions, it might even
> come out a wash. :-)

>

> Cheers,

>

> David

>

> --

> David Fanning, Ph.D.

> Fanning Software Consulting, Inc.

> Coyote's Guide to IDL Programming:<http://www.dfanning.com/>

> Sepore ma de ni thui. ("Perhaps thou speakest truth.")
