
Subject: Re: Licensing woes

Posted by [ben.bighair](#) on Mon, 02 Nov 2009 18:46:26 GMT

[View Forum Message](#) <> [Reply to Message](#)

On Oct 31, 4:38 pm, Trae <traewin...@gmail.com> wrote:

> I like how quickly this thread went from a Mac question to how awful
> it is upgrading to Windows 7. CNET has a 10 minute (time lapsed)
> tutorial about what you have to do. I'm going to kiss my Mac,
> again...
>
> I had the same problem as Ben on one of the MacBook Pros that I
> administer. ITTVIS didn't do a great job of testing their license
> server on Snow Leopard and did not take into account how node names
> were assigned in Mac's unique flavor of Unix.
>
> The third time I called tech support about this issue I used my
> outside voice and they finally made a license file for me that doesn't
> require a hostnmae. It locks into the MAC address for your machine.
> I don't know why node locked licenses or flexible user licenses (my
> favorite) don't do this automatically.
>
> My advice, if your IDL maintenance contract is current then call tech
> support and have them fix your license file so it only needs your MAC
> address. They can do it, but you may have to ask for it specifically.
>
> Cheers,
> -Trae
>

This is great to know. Thanks, Trae.

Cheers,
Ben
